

Frequently Asked Questions

Q: I missed the store hours or need additional items throughout the term. Can I still purchase them here?

A: Yes! Email chemclub@chem.utoronto.ca and we will do our best to accommodate you.

Q: Can I rent a locker from you?

A: No, lockers can be rented through the Chemistry Students Union next door (LM204C).

Q: Do you take credit or debit?

A: Yes, in addition to cash payments, we accept debit (tap only) and credit from Fall 2018.

Q: I am going into my first Chemistry lab, what do I need?

A: In addition to the course specific lab manual, you will need a lab coat, safety goggles, a lab notebook, nitrile gloves and a glassware marker. We sell these required items together in a tote bag as 'Essentials Package' at a great discount (buy lab manual separately from us).

Q: What kind of safety goggles should I get?

A: Goggles must provide a tight seal around your eyes for protection. The department-approved safety goggles at the ChemClub store also come with indirect vents and an anti-fog lens.



← No :(



← Yes :)

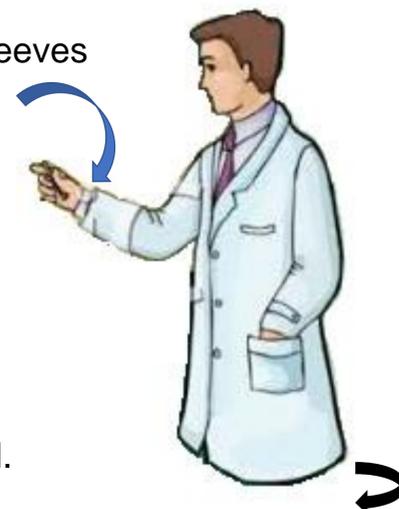
When extending arms, sleeves should cover wrists

Q: What size lab coat and gloves should I get?

A: Lab coats: We have sample lab coats to try on, follow instructions as displayed here

Gloves: Measure your hand on the poster at the wall

→ They should all be comfortable, so go with the bigger size if you are between two.



Below knee level

Q: Can I use any notebook in my chemistry lab?

A: It needs to be a hard-bound, hardcover notebook. It cannot be spiral bound or easy to bend.

Q: Which model kit should I get for my organic chemistry class, if I want one?

A: Either is okay! They have the same functions. The Orbit kit is more basic while the Molymod kit is more visually pleasing and durable.

Q: What is the return policy?

A: We accept returns on unused equipment in their original packaging and unmarked manuals / notebooks for upto one month after classes begin.

Q: If I am taking a course in the Winter, can I buy the lab manual for it in the Fall?

A: No, lab manual changes every semester.

Q: What do the exam solutions contain?

A: We sell four exam solutions, verified by course instructors, from the past two years. These are excellent study aids and are only available through ChemClub Stores.