Frequently Asked Questions

Q: I missed the store hours or need additional items throughout the term. Can I still purchase them here?
A: Yes! Email chemclub@utoronto.ca and we will do our best to accommodate you.

Q: Can I rent a locker from you?
A: No, lockers can be rented through the Chemistry Students Union next door (LM204C).

Q: Do you take credit or debit?
A: Yes, in addition to cash payments, we accept debit (tap only) and credit from Fall 2018.

Q: I am going into my first Chemistry lab, what do I need?
A: In addition to the course specific lab manual, you will need a lab coat, safety goggles, a lab notebook, nitrile gloves and a glassware marker. We sell these required items together in a tote bag as ‘ Essentials Package ‘ at a great discount (buy lab manual separately from us).

Q: What kind of safety goggles should I get?
A: Goggles must provide a tight seal around your eyes for protection. The department-approved safety goggles at the ChemClub store also come with indirect vents and an anti-fog lens.

Q: What size lab coat and gloves should I get?
A: Lab coats: We have sample lab coats to try on, follow instructions as displayed here
Gloves: Measure your hand on the poster at the wall → They should all be comfortable, so go with the bigger size if you are between two.

Q: Can I use any notebook in my chemistry lab?
A: It needs to be a hard-bound, hardcover notebook. It cannot be spiral bound or easy to bend.

Q: Which model kit should I get for my organic chemistry class, if I want one?
A: Either is okay! They have the same functions. The Orbit kit is more basic while the Molymod kit is more visually pleasing and durable. We have samples to help you decide better.

Q: If I am taking a course in the Winter, can I buy the lab manual for it in the Fall?
A: No, lab manual changes every semester.

Q: What does the exam package contain?
A: We sell four final exam solutions, provided by course instructors, from the past two years. These are excellent study aids and are only available through ChemClub Stores. Highly recommended!

Q: What is the return policy?
A: We accept returns on unused equipment in their original packaging and unmarked manuals / notebooks for upto one month after classes begin.